



Tarragona, December 16, 2020

Dear clients,

In order to enjoy a comfortable and safe stay with us, we would like to recommend you to read the following guide which includes all the campsite's current regulations and measures during your holidays.

<http://www.laspalmeras.com/wp-content/uploads/medidas-sanitarias-dossier-eng-2007.pdf>

Furthermore, we would also like to inform you that due to the extraordinary situation we are living, the following special booking conditions apply:

The current booking conditions are maintained and as a consequence of the situation caused by COVID-19, the following are added:

- 1) You may, in any case, transfer your current reservation deposit free of charge for stays on other dates of the 2021 season or the 2022 season.
- 2) The reservation can be canceled free of charge if any of these circumstances occur from 15 days to the day of arrival:
  - a) The existence of any regulations restricting mobility or confinement that prevent their arrival at the Camping.
  - b) The contagion justified by COVID-19, both of the reservation holder and of any registered companion, as well as being confined by quarantine.

If you wish to contact us, please prioritize doing so through our email [laspalmeras@laspalmeras.com](mailto:laspalmeras@laspalmeras.com) or to our usual telephone number +34 977 20 80 81.

Hoping that you will cope as well as possible with these difficult days, that you and your families are in good health and wishing to see you again soon at the campsite, we send you best regards,

Your CAMPING LAS PALMERAS Team