



Tarragona, December 16, 2020

Dear clients,

In order to enjoy a comfortable and safe stay with us, we would like to recommend you to read [this guide](#) which includes all the campsite's current regulations and measures during your holidays.

Furthermore, we would also like to inform you that due to the extraordinary situation we are living, the following special booking conditions apply:

The current booking conditions are maintained and as a consequence of the situation caused by COVID-19, the following are added:

- 1) You may modify your current reservation at any time transferring your down payment for an alternative stay during the 2021 or 2022 season.
- 2) The reservation can be cancelled at no cost if any of the following circumstances occur starting from 15 days before the date of arrival:
  - a) The existence of any regulations restricting mobility or confinement that prevent your arrival at the campsite.
  - b) Provable contagion by COVID-19 – both of the reservation holder and of any registered companion – as well as being confined by quarantine.

If you wish to contact us, please prioritize doing so through our email [laspalmeras@laspalmeras.com](mailto:laspalmeras@laspalmeras.com) or to our usual telephone number +34 977 20 80 81.

Hoping that you will cope as well as possible with these difficult days, that you and your families are in good health and wishing to see you again soon at the campsite, we send you best regards,

Your CAMPING LAS PALMERAS Team